Date: 26. 3. 2017   Time: 15:00   Test No.: _____   User No.: TP1

Feedback Questionnaire

Please rate your satisfaction with these aspects of the security application Enigmail you have just finished working with, by circling the most appropriate number.

1. Installing Enigmail was easy. — Very easy   3 2 (1) 0 1 2 3   Very hard
2. The Key Wizard was useful. — Very useful   3 2 1 0 1 (2) 3   Not useful
3. It is easy to find help/tutorials. — Very easy   3 2 1 (0) 1 2 3   Very hard
4. The quality of documentation. — Very good   3 2 (1) 0 1 2 3   Very poor
5. Appearance of Enigmail. — Very good   3 2 (1) 0 1 2 3   Very poor
6. Consistency of terminology. — Very consistent   3 (2) 1 0 1 2 3   Very inconsistent
7. How important is it to you to understand how exactly Enigmail works? — Very important   3 (2) 1 0 1 2 3   Not a bit
8. Enigmail cares about my satisfaction as a user. — Yes, very much.   3 2 (1) 0 1 2 3   No, not at all.
9. How relevant are the features Enigmail provides to you? — Very relevant.   3 2 1 0 1 (2) 3   Not relevant at all.
10. Overall impression of Enigmail. — Very good   3 2 (1) 0 1 2 3   Very bad
11. How likely are you to use this application later? — Definitely   3 2 1 0 (1) 2 3   Never